

Delmmar After-Warranty Radio Repair Form - 2022

Professional and Commercial Radio specialist since 1987, using brand name parts.

Serial # _____ Date of Purchase (if known) _____

PROBLEM:

- | | |
|--|--|
| <input type="checkbox"/> No Receive | <input type="checkbox"/> Dead |
| <input type="checkbox"/> No Transmit | <input type="checkbox"/> Low Receive Audio |
| <input type="checkbox"/> Intermittent Receive | <input type="checkbox"/> Won't Charge |
| <input type="checkbox"/> Intermittent Transmit | <input type="checkbox"/> Other _____ |

IF **NOT SENT FOR REPAIR** state reason for sending radio _____

ACCESSORIES INCLUDED IN SHIPMENT:

- | | | |
|--|----------------------------------|--------------------------------------|
| <input type="checkbox"/> Antenna | <input type="checkbox"/> Charger | <input type="checkbox"/> Belt Clip |
| <input type="checkbox"/> Carryholder/Holster | <input type="checkbox"/> Battery | <input type="checkbox"/> Other _____ |

WHO IS RESPONSIBLE FOR THIS RADIO? (please print)

Company _____

Contact Person _____

Shipping Address _____

City/State/Zip _____

Company Phone _____

Email _____

If new, where did you find out about our service? _____

- | | |
|---|---|
| <input type="checkbox"/> Do you use drop-in chargers? (Y/N) | <input type="checkbox"/> Use audio accessories? (Y/N) |
|---|---|

BATTERY OPTIONS: (choose one)

- | | |
|---|--|
| <input type="checkbox"/> Replace enclosed battery if needed | <input type="checkbox"/> Do not replace battery |
| <input type="checkbox"/> Replace missing battery as needed | <input type="checkbox"/> Call before replacing battery |

METHOD OF PAYMENT: (refer to chart for flat rates)

- Check enclosed
- COD (Based on current UPS rates. Company check or money order)
- Credit Card # _____ Exp. _____ CVV/CID _____
- Card's billing address/zip _____
- Cardholder's Signature (required) _____
- Print name _____

Customer internal notes/date sent/ _____

SHIP TO:

**DELMMAR COMMUNICATIONS CORP.
RADIO REPAIR CENTER
920 N. ASHLAND DR — PO BOX 435
CAMERON, MO 64429**

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2-Way Radio Repair Fees ~ Questions? Call us at 800-872-2627

Motorola Portable Repair:

| | |
|---|------------|
| | Repair Fee |
| BPR40 | \$99 |
| CP110, RDX series | \$105 |
| CP200, CP150 | \$105 |
| CP200d, CP185, CP200-XLS, PR400 | \$119 |
| EX600, HT750, HT1250, HT1550 | \$160 |
| MTX950, MTX9250 | \$160 |
| Mototrbo XPR6300, XPR6350, XPR6380, XPR6500, XPR6550, XPR6580 | \$225 |
| XPR7000 series, XPR7350, XPR7550, XPR3000 series, SL7550 | \$239 |
| XTS1500, XTS2500, XTS5000, PR1500, MT1500 | \$295 |

Kenwood models not listed

Repair \$85 + Parts
includes labor & return shipping

Vertex Radio Repair
\$99 on most models

Estimate provided for those exceeding this amount.
Call for repair fees on models not listed.

Motorola Mobile Repair:

| | |
|---|-------|
| CM200, CM300, PM400 | \$139 |
| CM200d, CM300d, XPR2500 | \$149 |
| CDM750, CDM1250, CDM1550 | \$160 |
| XTL1500, XTL2500, XTL5000, PM1200, PM1500 | \$350 |

—All repairs subject to parts availability—

Kenwood Portable Repair:

| | |
|---|-------|
| NX-240, NX-340 | \$109 |
| TK-2200, TK-3200, TK-2202, TK-3202, TK-2300, TK-3300 | \$109 |
| TK-2302, TK-3302, TK-2400, TK-3400, TK-2402, TK-3402, TK-D240, TK-D340 | \$109 |
| NX-220, NX-320, NX-420 | \$119 |
| TK-2160, TK-3160, TK-2170, TK-3170, TK-3173, TK-2212, TK-3212 | \$119 |
| TK-2217, TK-3217, TK-2312, TK-3312, TK-2360, TK-3360, TK-3230, TK-2140, TK-3140 | \$119 |
| NX-200, NX-300, TK-2180, TK-3180 | \$149 |
| NX-210, NX-410, NX-411 | \$169 |

Other Equipment Repair: (shipping not reflected)

| | |
|---|------|
| Minitor VI pagers (model VI only) | \$99 |
| Pyramid SVR-200, Astron Linear Power Supply | T&M |

Reprogramming: (shipping not reflected)

| | |
|---|------|
| Initial radio of identical model numbered units (1-16 channels) | \$35 |
| Cloning any identical radios in same shipment (available for some models) | \$12 |
| Reprogramming new radio during first 6 months of purchase (1-8 channels) | Free |

Flat-Rate Portable & Mobile Radio Repair includes:

- Parts, labor and ground UPS shipping to the customer
- 60-day 'no-hassle' warranty on radio repairs
- 5-7 day turnaround on most models (subject to parts availability)

Flat-rate repair fee excludes replacement battery, antenna, belt clip, charger, certain optional features, and return shipping on repeaters, basestations, and large devices.

Non-repairable radios: No charge for looking at unit, only return shipping fee, if customer would like the non-repairable returned.

Estimate fee: \$35 fee charged when client chooses not to repair or replace fully repairable radio. Radios found to exceed published flat rate are excluded from this fee.

Terms: Company Check, MasterCard, Visa, Discover, American Express or COD. (UPS COD fees apply.)

Prices effective Jan. 10, 2022 — Prices subject to change — request_web.pub



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